

# CERTIFICATE



## ISO 14001:2015

DEKRA Certification GmbH hereby certifies that the organization

### Deutsche Telekom AG

**Scope of certification:**

Fixed-network/broadband, mobile communications, Internet, and IPTV products and services for consumers, and information and communication technology (ICT) solutions for business and corporate customers

**Certified location:**

Friedrich-Ebert-Allee 140, 53113 Bonn, Germany  
(further locations see annex)

has established and maintains an environmental management system according to the above mentioned standard. The conformity was adduced with audit report no. A17121192\_4.

Certificate registration no.:	171213142/2	Certificate valid from:	2018-09-14
Validity of previous certificate:	2018-09-13	Certificate valid to:	2021-09-13
		Most recent update:	2020-12-22



Dr. Gerhard Nagel  
DEKRA Certification GmbH, Stuttgart, 2020-12-22



Deutsche  
Akkreditierungsstelle  
D-ZM-16029-01-01

# Annex to the Certificate No. 171213142/2

valid from 2018-09-14 to 2021-09-13

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	Deutsche Telekom AG	Friedrich-Ebert-Allee 140 53113 Bonn Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
1.	Deutsche Telekom AG Group Corporate Responsibility	Friedrich-Ebert-Allee 140 53113 Bonn Germany	Central control of the Telekom Group Corporate Responsibility
2.	Deutsche Telekom AG Health & Safety	Friedrich-Ebert-Allee 140 53113 Bonn Germany	Central control of the Telekom Group-wide quality, health, safety and environment management system
3.	Deutsche Telekom AG Group Supply Services	Sternengasse14-16 50676 Köln Germany	Administration of the sector group facility management
4.	Telekom Mobility Solutions	An der Ziegelei 18 53127 Bonn Germany	Mobility Services
5.	T-Systems Multimedia Solutions GmbH	01129 Dresden Riesaer Straße 5 Germany	Development of Internet-based solutions for large corporations and medium-sized businesses; cross-industry implementation of web innovations into services for the digital business and social ecosystem inclusive solutions for e-commerce and information and science Management and IT Service Management
6.	T-Systems International GmbH	Hahnstr 43d 60528 Frankfurt am Main Germany inkl. der drei angeschlossenen Datacenter	Technical Facility Management for High Availability Data Center: operation of networks, connections, applications and premises
7.	T-Mobile Austria GmbH	Rennweg 97-99 1030 Wien Austria	Sales, service, operations and services in the telecommunications sector
8.	T-Systems Austria GesmbH	Rennweg 97-99 1030 Wien Austria	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
9.	T-Systems Austria GesmbH	Hans Czettel Straße 1 3950 Gmünd Austria	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)

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10.	Deutsche Telekom Global Business Solutions GmbH	Rennweg 97-99, 3. Stock 1030 Vienna Austria	TC solutions for corporate customers (sales, consulting, solution management, development, deployment and operation)
11.	Software Daten Service (SDS) GmbH	Rennweg 97-99 1030 Wien Austria	Development of standard software products for the financial services sector
12.	T-Systems do Brasil Ltda.	Quatá Rua Olimpíadas, 205 - Vila Olímpia 04551-000 - Sao Paulo / SP Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
13.	T-Systems do Brasil Ltda.	Pampas Rua Baffin, 32/60 - Chácara Inglesa 09750-620 - São Bernardo do Campo / SP Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
14.	T-Systems do Brasil Ltda.	T-Center Alameda Araguacema, 187 - Tamboré 06460-070 - Barueri / SP Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
15.	T-Systems do Brasil Ltda.	Blumenau Rua Ingo Hering, 20 - Bom Retiro 89010-205 - Blumenau / SC Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
16.	Deutsche Telekom Telecomunicações e Serviços do Brasil Ltda	Rua Baffin, 32/60 - Chácara Inglesa 09750-620 - São Bernardo do Campo / SP Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
17.	Deutsche Telekom Global Business Solutions Belgium NV/SA	Leonardo Da Vincilaan 19 1831 Diegem Belgium	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
18.	Hrvatski Telekom d.d.	Radnicka cesta 21 HR-10000 Zagreb Croatia	Sale, service, business and attendance in the field of telecommunication

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19.	T-Systems P.R. China Ltd.	C1602, Yihe Yangguang Plaza No. 12 Dongtucheng Road, Chaoyang District Beijing, 100013 P.R. China	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
20.	T-Systems P.R. China Ltd.	19F, Building F3, A9 area No.999 Gaoxin Road, Eastlake Development Zone Wuhan, 430070 P.R. China	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
21.	T-Systems P.R. China Ltd.	Unit. 1501, No. 1350, Li Tong Plaza North SiChuan Road, HongKou District Shanghai, 200080 P.R. China	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
22.	T-Systems Information and Communication Technology India Private Limited	Panchshil Business Park, Tower A, Balewadi High Street, Balewadi, Pune, Maharashtra, 4110045 India	Developing, implementation, operating and market customer and industry specific solutions in the field of information processing and telecommunications
23.	T-Systems Information and Communication Technology India Private Limited	Umiya Business Bay Tower II, 4th Floor, Cessna Business Park, Off Outer Ring Road, Marathanhalli, Bangaluru, Karnataka, 560037 India	Developing, implementation, operating and market customer and industry specific solutions in the field of information processing and telecommunications
24.	T-Systems Information and Communication Technology India Private Limited	Umiya Business Bay Tower I, 4th Floor, Cessna Business Park, Off Outer Ring Road, Marathahalli, Bangaluru, Karnataka, 560037 India	Developing, implementation, operating and market customer and industry specific solutions in the field of information processing and telecommunications
25.	Deutsche Telekom Global Business Solutions Italia S.R.L.	Centro Direzionale Milanofiori, Strada 4 Palazzo Q5 20089 Rozzano (Milano) Italia	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)

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26.	Deutsche Telekom GBS Japan K.K.	Nishikicho MK Bldg. 3F, 3-23 KandaNishiki-cho, Chiyoda-ku, Tokyo 101-0054 Japan	TC Delivery
27.	T-Systems Nordic A/S	Lautrupvang 8 2750 Ballerup Denmark	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
28.	Deutsche Telekom Nordic A/S	Lautrupvang 8 2750 Ballerup Denmark	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as Telekom service management)
29.	T-Systems Limited	Sixth Floor 20 Rathbone Place Fitzrovia, London W1T 1HY United Kingdom	Provision of Information Technology, Telecommunications, Cloud Services, IT Security and Data Centre Solutions for internal and external customers
30.	T-Systems Limited	Building K2 Kents Hill Business Park Timbold Drive Milton Keynes MK7 6BZ United Kingdom	Provision of Information Technology, Telecommunications, Cloud Services, IT Security and Data Centre Solutions for internal and external customers.
31.	T-Systems Limited	Suite 3A, Manchester International Office Centre, Styal Road, Manchester, M22 5WB United Kingdom	Provision of Information Technology, Telecommunications, Cloud Services, IT Security and Data Centre Solutions for internal and external customers.
32.	T-Systems Limited	Third Floor, 121 West Regent Street, Glasgow, G2 2SD United Kingdom	Provision of Information Technology, Telecommunications, Cloud Services, IT Security and Data Centre Solutions for internal and external customers.
33.	Deutsche Telekom Global Business Solutions UK Ltd	Building K2 Timbold Drive, Kents Hill, Milton Keynes, MK7 6BZ United Kingdom	Provision of Information Technology, Telecommunications

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34.	Deutsche Telekom Systems Solutions Hungary Ltd	Tóth Kálmán u. 2/B., Mill Park, 1097 Budapest Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
35.	Deutsche Telekom Systems Solutions Hungary Ltd	Tudáspark, Vezér utca 39 4032 Debrecen Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
36.	Deutsche Telekom Systems Solutions Hungary Ltd	Nagy Lajos király útja 11. 7623 Pécs Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
37.	Deutsche Telekom Systems Solutions Hungary Ltd	Rákóczi út 19. 7621 Pécs Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
38.	Deutsche Telekom Systems Solutions Hungary Ltd	Rókusi krt. 2-10. 6724 Szeged Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
39.	Deutsche Telekom Systems Solutions Hungary Ltd	Bocskai utca 8/B 6721 Szeged Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
40.	Deutsche Telekom IT & Telecommunication Hungary Ltd.	Tóth Kálmán street 2/B 1097 Budapest Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
41.	Deutsche Telekom IT & Telecommunication Hungary Ltd.	Nagy Lajos Király útja 11 7623 Pécs Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
42.	Deutsche Telekom IT & Telecommunication Hungary Ltd.	Rákóczi út 19 7621 Pécs Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)

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43.	Deutsche Telekom IT & Telecommunication Hungary Ltd.	Rókusi krt. 2-10 6724 Szeged Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
44.	Deutsche Telekom IT & Telecommunication Hungary Ltd.	Bocskai utca 8/B 6721 Szeged Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
45.	Deutsche Telekom IT & Telecommunication Hungary Ltd.	Tudáspark, Vezér utca 39 4032 Debrecen Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
46.	MAGYAR TELEKOM Plc.	Könyves Kálmán krt. 36 1097 Budapest Hungary	Design, development, implementation, sales and provision of fix and mobile telecommunications, TV, ICT, IT and electronic services, equipment, systems
47.	T-Systems Hungary	Könyves Kálmán krt. 36 1097 Budapest Hungary	Design, development, project management, system integration, support, operations, customer service, business and IT consulting and related support processes with special attention to the following products and services: info communication and security systems, infrastructure services application and software development, business and IT consulting, finance and accounting, human (labour, wage and social insurance) services, IT product trading, sales of telecommunications services
48.	Makedonski Telekom A.D.	Kei 13-Ti Noemvri No.6 1000 Skopje Macedonia	Design, development, implementation, sales and provision of fix and mobile telecommunications, IT and electronic services, equipment, systems.

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49.	T-Systems Malaysia Sdn Bhd	2340, Century Square, Jalan Usahawan MAL-63000 Cyberjaya Selangor D.E	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
50.	T-Systems Mexico S. A. de C. V	RFC: TME-980209-RD5 Boulevard Municipio Libre No. 1933 – 1201 Ex-Hacienda Mayorazgo Puebla Pue. Mexico  CP 72480	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
51.	DTAG Global Business Solutions México, S.A. de C.V.	RFC: DGB- 200415-PE4 Boulevard Municipio Libre No. 1933 –604  Ex-Hacienda Mayorazgo  Puebla Pue. Mexico  CP 72480	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
52.	Crnogorski Telekom	Moskovska 29 81000 Podgorica Montenegro	Design, development, implementation, sales and provision of fixed, internet and mobile telecommunications; IT and electronic communication, equipment, devices and systems
53.	T-Mobile Netherlands	Waldorpstraat 60 2521 CC, Den Haag Netherlands	Design, implementation and operation of the fixed and mobile networks. Delivery, sales and maintenance of communication services, mobile handsets and accessories for the public and private sector
54.	T-Mobile Netherlands	Waldorpstraat 60 2521 CC, Den Haag Netherlands	Providing connectivity services in the Dutch B2B market, including voice, data, internet and hosting services on fixed and mobile networks
55.	T-Systems Nederland B.V	Van Deventerlaan 33 3528 AG Utrecht Netherlands	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)



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56.	Deutsche Telekom Global Business Solutions Nederland B.V.	Van Deventerlaan 31-51 3528 AG Utrecht Netherlands	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
57.	T-Mobile Polska S.A.	Marynarska 12 02-674 Warsaw Poland	Sale, service, business and attendance in the field of telecommunication, Data Center and collocation services
58.	T-Systems CIS GmbH	13th Floor, Block A, 8, Preobrazhenskaya Square Moscow, 107061 Russia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
59.	Limited Liability Company Deutsche Telekom IT RUS	liter "B", 14, 13th line, Saint Petersburg, 199034 Russia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
60.	Limited Liability Company T-Systems RUS	liter "B", 14, 1-H, 13th line, Saint Petersburg, 199034 Russia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
61.	T-Systems Singapore Pte. Ltd.	15 Changi Business Park Crescent #-6-01, Haite Building Singapore 486006	Design, development, implementation, sales and provision of fix telecommunications, IT and electronic services, equipment, systems.
62.	Deutsche Telekom Global Business Solutions Singapore Pte Ltd	15 Changi Business Park Crescent #-6-02, Haite Building Singapore 486006	Implementation, sales and provision of fix telecommunications services, systems and equipment.

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63.	DT Systems Solutions Slovakia s.r.o.Kosice	Zriedlova 13 04001 Kosice Slovak Republic	Provision of Information Technology, Telecommunications and Cloud Services in a connected business world and society for internal and external customers including service management and delivery of Dynamic Application Services & Infrastructure, Data Center Services, Software Development, ICT Security, Project Management, Product Management and Consulting
64.	DT IT & Telecommunications Slovakia s.r.o.,Kosice	Zriedlova 13 04001 Kosice Slovak Republic	Provision of Information Technology, Telecommunications and Cloud Services in a connected business world and society for internal and external customers including service management and delivery of Dynamic Application Services & Infrastructure, Data Center Services, Software Development, ICT Security, Project Management, Product Management and Consulting
65.	Deutsche Telekom Services Europe Slovakia s.r.o.	Legionárska 10 811 07 Bratislava Slovakia	Deutsche Telekom Services Europe Slovakia provides operational accounting and procurement services, HR services and One.ERP roll out hub services as well as administrative and support activities to internal customers within the Group Deutsche Telekom.
66.	T-Systems South Africa (Pty) Ltd	The Link Building, 3rd Floor, 173 Oxford Road Rosebank South Africa	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
67.	T-Systems South Africa (Pty) Ltd	Avanti Towers Tygervally, Bellville Cape Town South Africa	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)

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68.	T-Systems South Africa (Pty) Ltd Data Center	141 Sivewright Street New Doornfontein, Braamfontein South Africa	Data Center (secure hosting customer data and servers/cloud services)
69.	T-Mobile USA Inc.	12920 SE 38th Street Bellevue WA 98006 USA	Engineering, Marketing, Finance, Information Technology, Sales and Care, Service
70.	Deutsche Telekom Technik GmbH	Landgrabenweg 151 53227 Bonn Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
71.	Telekom Deutschland GmbH	Landgrabenweg 151 53227 Bonn Germany	Development, provision and operation of ICT products and services in the areas of landline / broadband, mobile communications, Internet and Internet-based television
72.	Deutsche Telekom Technik Niederlassung Nord (T NL Nord)	Überseering 2 22297 Hamburg Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
73.	Deutsche Telekom Technik Niederlassung Ost (T NL Ost)	Dresdner Straße 78 01445 Radebeul Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
74.	Deutsche Telekom Technik Niederlassung West (T NL West)	Karl-Lange-Straße 29 44791 Bochum Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
75.	Deutsche Telekom Technik Niederlassung Südwest (T NL Südwest)	Philipp-Reis-Straße 2 76137 Karlsruhe Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
76.	Deutsche Telekom Technik Niederlassung Süd (T NL Süd)	Dieselstraße 43 90441 Nürnberg Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom

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77.	DT Außendienst GmbH	Friedrich-Ebert-Allee 71 - 77 53113 Bonn Germany	Development and provision of technical services in the areas of information technology (IT) and telecommunications (TC) as well as installation, operation and maintenance of smart metering and security monitoring systems
78.	Telekom Shop Vertriebsgesellschaft mbH	Landgrabenweg 147 53227 Bonn Germany	Planning and controlling of all German Telekom Shop sales activities
79.	Deutsche Telekom Service GmbH	Friedrich-Ebert-Allee 71-77 53113 Bonn Germany	Development and provision of technical services in the areas of information technology (IT) and telecommunications (TC) as well as installation, operation and maintenance of smart metering and security monitoring systems
80.	Deutsche Telekom Geschäftskunden Vertrieb GmbH	Landgrabenweg 151 53227 Bonn Germany	Development and provision of technical services in the areas of information technology (IT) and telecommunications (TC) as well as installation, operation and maintenance of smart metering and security monitoring systems
81.	ORBIT GmbH Gesellschaft für Applikations- und Informationssysteme GmbH	Mildred-Scheel-Strasse 1 53175 Bonn Germany	Software and system house; Focus: Application Systems based on relational database systems
82.	T-Systems Schweiz AG	Industriestrasse 21 3052 Zollikofen Switzerland	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
83.	T-Systems Polska Sp. z o.o.	Marynarska 12 02-674 Warszawa Poland	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)

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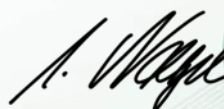
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84.	PASM Power and Air Condition Solution Management GmbH	Dingolfinger Straße 1-15 81673 München Germany	Responsibility for the development, construction and operation of technical facility management systems for the production of energy-based products and the supply of energy
85.	Deutsche Telekom Services Europe - Romania	319G Splaiul Independentei, Sema Parc, Atrium House, 2nd floor, Bucharest, 060032 Romania	Deutsche Telekom Services Europe Romania is a DT shared service center providing HR services, HR – IT services, reporting and finance services
86.	Deutsche Telekom Services Europe - Romania	10 Coriolan Brediceanu City Business Center, D Building, 6th Floor, Timișoara, 060032 Romania	Deutsche Telekom Services Europe Romania is a DT shared service center providing HR services, HR – IT services, reporting and finance services
87.	Deutsche Telekom Services Europe Czech Republic s.r.o	Holandská 859/3 639 00 Brno Czech Republic	Deutsche Telekom Services Europe Czech Republic provides accounting (GAC) and procurement (P2P) services along with the digitalization services (Artificial Intelligence and Process Bionics) for the Deutsche Telekom Group companies
88.	Deutsche Telekom Business Solutions GmbH (DT BS)	Landgrabenweg 151 53277 Bonn Germany	Provision of Information Technology, Telecommunications and Cloud Services in a connected business world and society for internal and external customers including service management and delivery of Dynamic Application Services & Infrastructure, Data Center Services, Software Development, ICT Security, Project Management, Product Management and Consulting
89.	Telekom Deutschland GmbH Segment Geschäftskunden	Landgrabenweg 151 53277 Bonn Germany	Development, Provision and operations of ICT solutions as well as infrastructure library-based service support services at the segment of business customers of Telekom Deutschland GmbH (TDG)

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90.	Deutsche Telekom Geschäftskunden-Vertrieb GmbH (DT GKV)	Landgrabenweg 151 53277 Bonn Germany	Development, Provision and operations of ICT solutions as well as infrastructure library-based service support services at the segment of business customers of Telekom Deutschland GmbH (TDG)



Dr. Gerhard Nagel  
DEKRA Certification GmbH, Stuttgart, 2020-12-22

